

Parent Partnership Service



The Parent Partnership Team **0191 284 0480**

Admin Support

Sue Franks

Independent Parental Supporters

Steve Brown
Jill Gregory
Wendy Hawthorn

Parent Partnership Officer

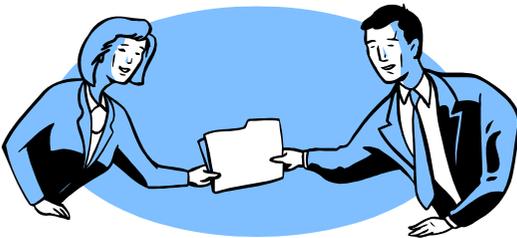
Judith Lane

The Parent Partnership Service provides.....

INFORMATION



ADVICE



SUPPORT



to parents and carers of children and young people with special educational needs. So that they can make informed decisions about their child's education.

The service can help with a wide range of issues

- if there is a breakdown of communication
- if there is a breakdown of trust
- if your child's needs are not being met
- if the school suggest a part-time timetable
- if the placement is at risk of breaking down
- if your child needs an assessment of their needs
- if there are behaviour management issues
- if your child has no school to go to
- if you need to know more about the schools and services in Newcastle
- if your child is excluded
- if your child's special educational needs haven't been recorded or shared
- if you don't understand the special educational needs procedures
- if you think there has been a breach of the equalities legislation in the treatment of your child.

- Local Authorities pay for the service and it is free for parents and carers to use.
- Parents choose whether or not to use the service – you contact us not the other way round.
- The service is confidential and impartial.

Last year we supported a total of 327 families

This is what some of them said.....

To let you know how much I appreciate the support at the meeting and the notes. I am very impressed with the impact from this service.

A huge big thank you for your advice and support these past few months, I would never have been able to fully understand the procedures etc. without your help.

If **you** would like help from the Parent Partnership Service please contact us



on **0191 284 0480**